

Ysgol Glanrafon
Bryn Coch Lane
Mold
CH7 1PS

8th December 2025

Dear Parents and Carers,

Re: A Gentle Reminder About Behaviour and Respect on School Premises

The Governing Body would like to take this opportunity to thank all families for their continued support for the school. We are proud of the strong sense of community that exists here, and we value the positive relationships that help us create a welcoming, safe, and supportive environment for every child.

We are writing with a kind reminder about the importance of respectful behaviour in and around the school. On rare occasions, there have been instances where interactions between adults, or comments made outside the school environment, have not been as positive as we would hope. This includes negative or inappropriate comments posted on social media. Although such incidents involve only a very small number of individuals, it is important that we address them to ensure the wellbeing of everyone in our school community.

We would also like to gently remind families that if you have a concern or an issue you wish to discuss, the school is always available to help. We encourage parents and carers to contact the school directly so that any matters can be addressed promptly and appropriately.

If you wish to make a formal complaint, please ensure that you follow the school's established complaints procedure, which is in place to support a fair and consistent process for all.

To help us maintain a calm and respectful atmosphere, we kindly ask that all parents and carers:

- Speak to staff and other adults with courtesy and understanding.
- Model positive behaviour for pupils during busy drop-off and pick-up times.
- Raise concerns through the appropriate channels, rather than through social media.
- Be mindful of our neighbours and the local community when arriving at or leaving the school.

Our staff work with great dedication to support pupils and families, and positive relationships are vital in helping us all work together effectively. With your ongoing support, we can continue to ensure that the school remains a place where everyone feels respected, valued, and safe.

Thank you for taking the time to read this reminder and for everything you do to support the school. If you have any questions or wish to discuss anything further, please do not hesitate to contact the school office.

Yours sincerely,



Stephen Townley
Chair of Governors